

Approved by the Minutes of the Board meeting

No. 62-18 dated October 10, 2024.

RATES FOR SERVICES FOR TRANSACTIONS WITH VISA CLASSIC PAYMENT CARDS FOR INDIVIDUALS AT O!BANK OJSC  
VALID FROM 29.10.2024

No.	Type of transaction	VISA Classic
<b>Section 1. ISSUE/REISSUE/CLOSING OF A CARD:</b>		
	<b>Currency</b>	<b>KGS , KZT , USD , EUR</b>
1.1.	Card issuing*	for free
1.2.	Reissue of a card upon expiration of the card*	for free
1.3.	Reissue of the card at the initiative of the Bank*	for free
1.4.	Reissue of a card at the Client's initiative in case of loss/theft/damage, etc.*	200.00 som
1.5.	Additional card issuing*	200.00 som
1.6.	Urgent card issuing	-
<b>Section 2. COST OF ANNUAL MAINTENANCE OF THE PRIMARY AND ADDITIONAL CARD</b>		
2.1.	for the 1st year*/**	200.00 som
2.2.	for the 2nd and subsequent years (equivalent)	200.00 som
<b>Section 3. TRANSFER OF FUNDS TO A CARD ACCOUNT</b>		
3.1.	non-cash (other receipts)	for free
3.2.	in cash	for free
<b>Section 4. CASH WITHDRAWALS FROM CARDS</b>		
4.1.	at ATMs <sup>1</sup> of the Bank	0.0%
	at the cash desk ** of the Bank:	
	received on the client's card in cash (within 12 months). After 12 months, a fee is applied for cashing out funds received on the client's card by non-cash means.	0.0%
	received on the client's card by non-cash means:	
	in national currency	0.0%
	in foreign currency (USD, KZT, EUR)	The Commission is established by order of the Deputy Chairman of the Board in charge of the Treasury.
4.2.	at ATMs and cash desks of third-party banks	1% min 200 som
<sup>1</sup> Maximum cash withdrawal amount per transaction is 25,000 soms		
<b>Section 5. PAYMENT FOR GOODS AND SERVICES</b>		
5.1.	via POS terminals of the Bank	for free
5.2.	via POS terminals of third-party banks	for free
5.3.	via ATMs (terminals) of the Bank	-
5.4.	via ATMs (terminals) and applications of third-party banks and organizations	-
<b>Section 6. MAKING PAYMENTS FROM A CARD ACCOUNT</b>		
6.1.	to current accounts of individuals and legal entities in the Bank at the Bank's branches	0.2%
6.2.	within accounts of the same Bank cardholder	for free
<b>Section 7. OTHER SERVICES</b>		
7.1.	Return of a card seized by the Bank's ATMs	for free
7.2.	Return of a card seized by ATMs of third-party banks in the territory of the Kyrgyz Republic*	0.00 som
7.3.	Consideration of a controversial situation regarding a transaction carried out at an ATM of O!Bank OJSC	
7.3.1.	by cards of O!Bank OJSC	for free

7.3.2.	by cards of third-party banks*	500.00 som
7.3.3.	Providing a video recording (photo report) for one transaction *	250.00 som
7.4.	Consideration of a dispute regarding a transaction carried out at an ATM of a third-party bank *	500.00 som
7.5.	Balance inquiry at the Bank's ATMs	5.00 som
7.6.	Balance inquiry at third-party bank ATMs	50.00 som
7.7.	Statement of card account for up to 1 month	for free
7.8.	Statement of card account for a period exceeding 1 month *	100.00 som
7.8.1.	Statement of a card account for a period exceeding 1 month to obtain a loan under retail lending programs	for free
7.9.	ATM mini-statements (last 10 transactions for 120 days)	10.00 som
7.10.	Temporary blocking of the card	for free
7.11.	Blocking the lost or stolen card	for free
7.12.	Blocking with inclusion in the global stop list	3,000.00 som
7.13.	Removing temporary blocking	for free
7.14.	SMS notification service	
7.14.1.	Subscribing to the service	for free
7.14.2.	Monthly cost of service	40.00 som
7.15.	PIN code change	0.00 som
7.16.	Top up of mobile operator balance at the Bank's ATMs	for free
7.17.	Resetting PIN code counters	0.00 som

**Note:**

\* - The rate is paid by the client at the bank branch cash desk.

\*\* - Only funds deposited by clients in cash to a card account in the card currency, via the Bank's cash desk (within one card account), are considered to be a cash replenishment of a card account.

After 12 months, a fee is applied for cashing out funds received on the client's card by non-cash means.

All other top-ups, including transfers between customer's own accounts/cards, are considered non-cash top-ups.

When cashing out funds and using funds in a non-cash manner from a card/card account, funds deposited in cash are spent first.

1. All fees are indicated including sales tax and value added tax in accordance with the tax legislation of the Kyrgyz Republic.
2. All fees mentioned in this document are valid at the time of conclusion of the agreement and may be revised by the Bank unilaterally.
3. The Bank has the right to charge an additional commission for non-standard transactions.
4. The Bank reserves the right to change the established rates for services provided for transactions with payment cards for individuals, as well as, in agreement with the client, to set individual rates/interest rates, depending on market conditions, according to the decision of the authorized body, in accordance with the legislation of the Kyrgyz Republic.
5. When performing transactions using a Visa bank card in devices outside the Kyrgyz Republic (withdrawing funds from ATMs / paying for purchases, services in POS terminals and virtual terminals), as well as for transactions within the Kyrgyz Republic when performing a transaction in a currency different from the currency in which the card was issued, the Bank has the right to write off a commission Optional Issuer Fee (OIF). The commission is 1.1% of the transaction amount. Also, if the card transaction currency differs from the card currency, the transaction amount will be blocked taking into account the coefficient to avoid the risk of exchange rate fluctuations and technical overdraft.